

Executive Summary

Ticket to Work: An Aligned Mission with WIOA

September 12, 2018

Moderator: **David Jones**

Speakers: **Brandi Brooks**, **Patrick Mannix**, **Ana Morales**, **Kevin Nickerson**, **Lauren Parker**, **Robert Pfaff**, and **Nancy Stensgard**

The Ticket to Work program provides individuals with disabilities receiving disability benefits opportunities to return to work, stay employed, and increase earnings. After a welcoming message from interagency leadership from the U.S. Department of Labor and U.S. Social Security Administration, this webinar was presented in four parts:

- First, Ana Morales and Kevin Nickerson jointly provided a macro overview including the role of Employment Networks (ENs), successful partnership models including Partnership Plus, and highlighted new streamlined procedures to more effectively support program administration.
- For the second and third part, Lauren Parker (*Single Entity EN*) and Brandi Brooks (*Administrative EN*) highlighted the EN models chosen at their respective location, described solutions on how they overcame different operational barriers, and highlighted success achieved from administering Ticket to Work.
- For the fourth part, Nancy Stensgard (*EN Provider Affiliate of ADEN*) shared insights on how her agency chose its EN model and described the administrative support services now available to support organizational efficiency and achieve successful outcomes.

Run of Show

Objectives and Introductions	.20
Interagency Leadership Welcome Message	5:31
PART I – A Macro Overview	10:49
• I.A. Ticket to Work (TTW) Program	11:05
• I.B. Employment Networks (ENs)	17:41
• I.C. EN Payments	23:08
• I.D. Partnership Models (Partnership Plus and Administrative EN Provider Affiliate)	28:07
• I.E. Highlighting Successful Examples	33:22
--TRANSITION POLLING QUESTION--	35:33
Part II – Single Entity EN	37:38
• Background; Reason for Implementing TTW; Describing Initial Challenges to Operationalize and Success Achieved	37:38
Part III – Administrative EN	51:26
• Background; Reason for Implementing TTW; Describing Initial Challenges to Operationalize and Success Achieved	51:26
--TRANSITION POLLING QUESTION--	59:12
Part IV – EN Provider Affiliate of ADEN	1:01.24
• IV.A. Background	1:00.24
• IV.B. Decision – Responding to Change	1:05.15
• IV.C. Administrative Support Services	1:11.00
• Q&A	1:14.10
• Wrap-Up / Closing Comments	1:21.41