

## Webcast 7 – It's Friday, Are You Tired of Reading Reports Today?

### First Slide:

David: Good Morning Laura.

Laura: Good Morning David.

David: Laura, It's been a very productive week. But, it's Friday, and I'm somewhat tired of reading reports today. Do you have any recommendations on cool technical assistance resources to check out?

Laura: Glad to hear your week has been productive, David. You know, you are not alone. American Job Center staff share all of the time they don't have enough time and wish knowledge transfer could be available in a more consolidated form. Knowing you just have a brief moment, let's get right to it.

### Second Slide:

Laura: There are in fact a lot of innovative TA tools beyond just getting information from reports. Sometimes, we just want someone to help consolidate and narrate the information to us. For example, online technical assistance videos are becoming increasingly popular as it allows a more personalized customer engagement experience. As learning sometimes becomes more visual, there have been a lot of creative disability employment technical assistance videos developed over time.

David: That sounds interesting Laura. I was planning on going to the movies this weekend and with heavy snow in the forecast, maybe I might just watch a technical assistance video you described to learn more. Do you have any specific suggestions?

Laura: You know I always do David, and I was hoping you would ask. Let's explore three examples.

### Third Slide: [WorkforceGPS Disability and Employment Technical Assistance Videos](#)

Laura: First, a go to resource can be found on the WorkforceGPS Disability and Employment community, where you can find a list of key Disability Technical Assistance Videos compiled by ETA. I like to describe these videos as supporting nearly 2,400 American Job Centers to help learn more about disability employment issues as well as to help humanize our work. It covers a diverse range of disability topics. You can click on this slide to learn more.

David: Interesting. I always enjoy hearing about good success stories.

**Fourth Slide:** [WorkforceGPS Disability and Employment Webinars](#)

Laura: Another recommendation is reviewing WorkforceGPS Disability and Employment webinars. While not a visual video per se David, the presentation slides contain a lot of good information supported by comments from guest speakers from the field. Again, you can click on this slide to learn more.

David: That sounds cool. I recall once seeing a run of show document for an archived webinar where I could track down a specific presenter 30 minutes in the webinar without having to listen for the full hour. It saved me time.

Laura: Exactly....it allows you to pull the information as you want and need it.

**Fifth Slide:** [JAN Multimedia Training Microsite](#)

Laura: My third recommendation is visiting the Job Accommodation Network Multimedia Training Microsite. The microsite covers a diverse range of topics. For example, it features a Solution Showcase Playlist where you can learn about how various solutions can be implemented as effective job accommodations....how cool is that. And, there are “Just-In-Time” Modules that cover various interesting topics. Click on this slide to learn more.

David: Wow, you provided a lot of cool advice this morning. I think I might be doing some binge watching of videos this weekend! I now have to find some popcorn.

Laura: Well enjoy, and let me know if you find anything really interesting when we meet again for our coffee chat next time.

**Fifth Slide:**

Laura: This slide lists all the resources referenced earlier. Please check them out when you have a moment today.

**Sixth Slide:**

Laura: And for those listening in, thanks for joining our coffee chat. On behalf of the Employment and Training Administration, we hope these resources help people with disabilities rise and shine in the labor market.