

## **Webcast 3 – What WorkforceGPS Online Tools Exist to Support the WIOA Vision?**

### **First Slide:**

Laura: Good Morning David.

David: Good Morning Laura.

Laura: David, I'm all about accessing things online. The Internet has a vast array of answers to some of our common challenges and I bet this is the case for many of our American Job Centers working hard to implement the Workforce Innovation and Opportunity Act – also simply known as WIOA. So for today's coffee chat, I'm interested in discussing what WorkforceGPS online tools you recommend to help workforce professionals support the vision of WIOA?

### **Second Slide:** [WorkforceGPS](#)

David: Good question Laura and glad to share feedback. I often start by referring folks to the WorkforceGPS main page and let them decide what resources support their everyday work. We currently have over 30 communities including a community focused on Apprenticeship, Youth, and Older Workers just to name a few. As you know, WIOA covers a broad scope and the WorkforceGPS does just the same.

As background, WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system under WIOA. Sponsored by the Employment and Training Administration, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. Here you will find tools you need to help you create innovative approaches to improve the employment prospects of job seekers. You can click on this slide to access the main WorkforceGPS page.

### **Third Slide:** [WorkforceGPS ION Community](#)

Laura: One of my favorite online communities for tools and resources is the Innovation and Opportunity Network (or ION)...I even love saying the title out loud especially its acronym. ION, as it is called for short, is designed to support state and local workforce development boards, system professionals, and employers, helping them find the resources they need to successfully implement the vision of WIOA. One of the innovative resources featured on this page are American Job Center Customer Flow Scenarios, which illustrate five diverse sets of customers and situations encountered by American Job Center staff. Two of the scenarios have disability themed topics- one is focused on issues surrounding disclosure, reasonable accommodation and the Americans with Disabilities Act. The other scenario is focused on serving the employer who is seeking guidance on hiring and accommodating workers with disabilities. You can click on this slide to access ION and customer focus scenarios.

David: Yes, I should do that. The customer flow scenarios sound like a really neat and a great tool for front line staff. Very innovative.

**Fourth Slide (TA Tool):** [WorkforceGPS Disability and Employment Community](#)

David: One of my favorite WorkforceGPS sites is the Disability and Employment community. This community is an online resource destination for the American Job Center network, people with disabilities, and employers. It does a good job of creatively connecting the pieces in linking resources to different disability employment issues being addressed by the workforce system. This community currently has over 8,300 registrants and nearly half have signed up to receive weekly email updates via email to stay engaged. We have formed a nice virtual community to stay connected with each other.

Laura: I must click on this slide to join the community so I can stay in the loop and get those weekly updates.

**Fifth Slide:**

Laura: This slide lists the resources referenced earlier. Please check them out when you have a moment today.

**Sixth Slide:**

David: And for those listening in, thanks for joining our coffee chat. On behalf of the Employment and Training Administration, we hope these resources help people with disabilities rise and shine in the labor market.